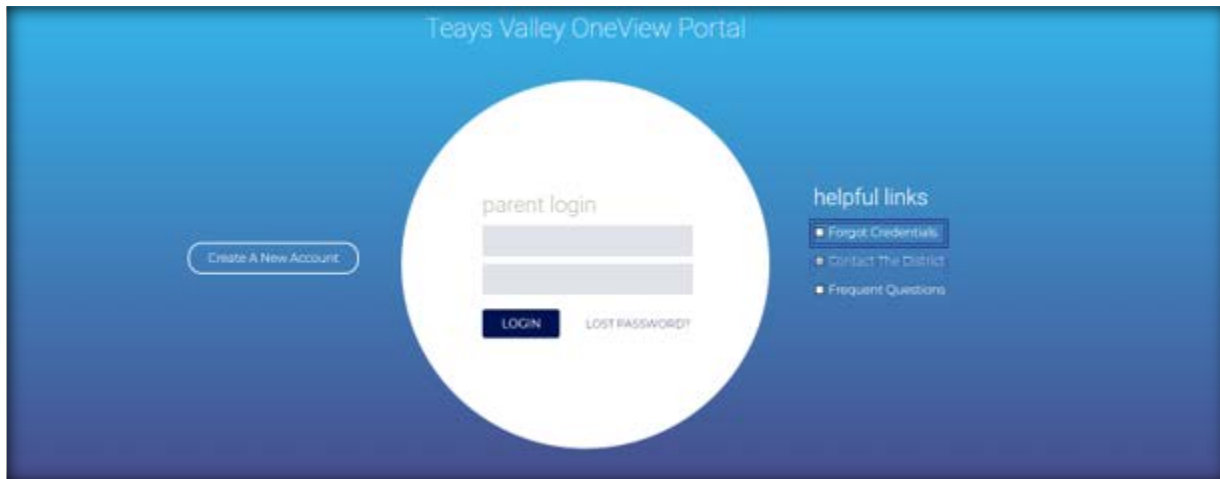# I forgot my login credentials

To recover your login ID or your password simply click on "Forgot Credentials".

From here you will either be requested to enter your email address, if you have forgotten your login ID, or your Login ID, if you have forgotten your password.

You will either receive an email a link to reset your password or an email to inform you of your login ID.